

>>> "saffron resource centre" <[saffresourcecentre@hotmail.com](mailto:saffresourcecentre@hotmail.com)> 12/14/05 1:11 pm  
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Dear Councillor

14.12.05

Employment of extra advice worker to clear backlog

Due to a resurgence in demand for the much valued advice service at the Saffron Resource Centre, we are now facing 2 1/2 week delays for clients booking appointments. We have always prided ourselves on providing appointments within 7 working days of clients approaching ourselves and would like to return to this quality of service for the residents of Freeman, Eyres Monsell and Aylestone wards with a special interest in Gilmorton Estate area.

We are hoping to employ an experienced sessional advice worker, with your support, to clear the immediate backlog and sustain a quality advice level that your constituents deserve. We need two days per week at £100 per day. This will give us a total costing of £2,400, that takes us to the end of the financial year and we see this figure spread over all of the areas within this Area Committee's funding budget. We would also like you to consider the possibility of future funding.

Background information:

We are currently working within the following areas:

Freeman Ward  
Eyres Monsell Ward  
Aylestone Ward  
Gilmorton Estate  
Knighton

Most of our service users are over 60 years but we have a very important group of young users who also have need of benefits advice.

Request:

We hope that all of the Councillors that cover these Wards and a part of the Area Committee would consider contributing to this service as a whole:

We thank you for your attention. We look forward to hearing from you.

Yours sincerely

Dee Dixon  
Chair Saffron Lane Neighbourhood Council